

STANDARD CONTRACT TERMS AND CONDITIONS

Our quotations are nett of all discounts, ex VAT, based upon one continuous visit to site for the duration of the resin flooring, subject to final Site inspection and suitability of the substrate, subject to our Standard Terms and Conditions, as detailed:

1. The rates quoted are based upon costs of materials and labour as at date of writing, and are valid for a period of 6 months.
2. Payment terms 60% (plus vat) with order or instruction to proceed, and 20% (plus vat) on start date of works, and 20% (plus VAT) on completion, or by separate agreement. (VAT to be reverse charged unless work is direct for the end user)
3. Please allow up to 5 weeks for delivery of materials, and one week thereafter for mobilisation subject to workload at time of order, and subject to confirmation.
4. The resin flooring will normally take minimum 5 consecutive days per phase to Install during one continuous visit to site unless otherwise stated - allow 48 hours for curing before protective covers.
5. Programme - to be advised, with uninterrupted areas of work, and subject to temperature/drying conditions.
6. All rates quoted are net, and refer to work being carried out during normal working hours.
7. All areas are subject to measurement on completion, however areas given are minimum for quotation purposes and subject to adjustment for any variance.
8. It is the responsibility of the main contractor and/or client once goods have been delivered to site to provide insurance for such goods on site against theft and/or damage by others if required.
9. Once a start date has been confirmed, two weeks notice are required for any change - under certain circumstances a late postponement charge may be levied.
10. We require a minimum ambient temperature of 15 °C and adequate power, lighting, dry storage, and background room heating on permanently (excluding under floor heating systems that need to be switched off) throughout the period of the working contract.
11. The base substrate must be smooth, structurally sound and dry with a properly installed and working damp proof membrane - quote given for the resin floor is subject to inspection/suitability of substrate.
12. Whilst every endeavour will be made during installation of the resin finish to correctly cover existing join lines and cracks within the substrate in accordance with good building practice, we cannot guarantee to prevent reflective movement lines and cracks from beneath due to circumstances or conditions and responsibilities of others that are beyond our control.
13. Whilst the resin flooring system will cure overnight and will take foot traffic after 48 hours, care should be taken during the first few days until the resin has achieved its full strength and properties at 7 days (see Manufacturer's Technical Information Sheets).
14. Contractual conditions and attendance's to be agreed.
15. We cannot be responsible for our finished product if water leakage occurs on our floor during the application and curing period. We reserve the right to make a reasonable charge to rectify such damage.
16. Our quotation is conditional upon labour, plant and materials being available and therefore time cannot be considered of the essence.
17. Unloading and loading facilities of materials to and from location of work, on site storage facilities, and the use of lifts where necessary to be made available.
18. Others to isolate and protect.
19. It is understood that if necessary to accommodate additional floor thickness, doors will be raised or removed prior to our arrival on site.
20. During preparation, installation and curing, Stratum shall have exclusive occupancy of the area of works.